

FirstView App Instructions



Can I track my child's bus?

Yes! First Student offers a bus tracking application called **FirstView**, which allows parents and guardians to monitor their child's bus route in real-time. Here's a step-by-step guide on how to use it:

FirstView App Instructions:

1. Download the App

You can download the FirstView app from the [App Store](#) or [Google Play](#). Alternatively, visit the web version at <https://web.firstviewapp.com/login>.

2. Set Up Your Profile

Open the app and begin the registration process by following the on-screen prompts.

3. Add Your Student

After confirming your account, log in and go to the **Profile** section. Select **Add A Student** and input the required information, such as your student's ID and pin, provided by the school district.

4. Set Up Notifications

In the Settings section, select **Notification Recipients**. You can add up to three email recipients, including yourself, to receive important bus updates.

5. Customize Alerts

Go back to the **Profile** section, select your student, and set up alerts for when the bus is a certain distance or time away from the stop.

The FirstView app provides real-time tracking of your child's bus, showing the exact location of the bus, the school, and your child's stop. It also gives an estimated time of arrival (ETA) and confirms when the bus reaches the stop. For those without smartphones, you can still access FirstView through your computer by visiting web.firstviewapp.com/login.